

# JOAX WONG

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## EXPERIENCE

**DEC 2016 – JAN 2017**

**F&B ASSOCIATE, HILTON HOTEL**

- Demonstrated eagerness to learn by constantly taking initiative to find out new tasks to complete
- Adhered to standard rules and procedures of company strictly
- Showed impeccable customer service when serving guests
- Positive attitude and energy in providing quality service to guests

**DEC 2018 – JUN 2019**

**F&B ASSOCIATE, ICHIBAN SUSHI**

- Provided outstanding customer service despite language barriers
- Communicated competently with colleagues and displayed strong teamwork skills by completing tasks with fellow colleagues without conflicts
- Managed to work well under pressure and ensured customer's needs were met regardless of peak hours with more than a hundred customers in store

## EDUCATION

**AUG 2019 – JUNE 2022 (EXPECTED)**

**BACHELOR OF SOCIAL SCIENCE, SINGAPORE MANAGEMENT UNIVERSITY**

- GPA: 3.75 / 4.0 (current)
- Dean's List in academic year 2019/20
- Psychology major

**FEB 2014 – NOV 2016**

**GCE 'A' LEVEL, ANGLO-CHINESE JUNIOR COLLEGE**

- Attained 80 rank points for A levels

## ACHIEVEMENTS

- Awarded Edusave awards (Edusave Merit Bursary, Edusave Certificate of Academic Achievement in 2014, 2015, 2016)
- Represented Jurong Secondary School at National Schools Literature Festival 2013 (winner)
- Completed and wrote a storybook in the Young Author's Scheme in 2008.
- Obtained bronze for the National Youth Achievement Award (SINGAPORE)

## ACTIVITIES

**JUNE 2015**

**VOLUNTEER, NUSS GUILD HOUSE**

As part of the ACJC Dance society's Values-In-Action (VIA) project, performed at the National University of Singapore Society's Chinese New Year Lunch performance at the NUSS Guild house in 2015.

**SEPTEMBER 2016**

**VOLUNTEER, NATIONAL LIBRARY BLACK BOX THEATRE**

Volunteered as one of the partners for a Drama Elective Programme (DEP) dance piece which was performed on 4 separate occasions. He participated in ACSian Theatre's Physical Theatre Festival which was showcased in the National Library.

**SEPTEMBER 2012**

**VOLUNTEER, CAMBODIA**

7-day service trip to Cambodia to assist in building homes for underprivileged children.

**FEB 2010-2013**

**STUDENT COUNCILLOR, JURONG SECONDARY SCHOOL**

Head of CCA Leaders Coordinators Team in 30<sup>th</sup> Student Council of Jurong Secondary School. Participated in leadership programs such as NACLI, Youth Leaders Excellence Programme, National Young Leaders Day Workshop, as well as Student Leaders Camp (2011 and 2012). Headed the Campus Change Makers programme to improve facilities in the school and to positively impact disabled/ handicapped children.

## **ADDITIONAL INFORMATION**



### **LANGUAGES**

- English (native)
- Mandarin Chinese (native)

### **LANGUAGES**

- Surfing
- Dancing